

Trainee's Manual

AFAQ for Health Education

www.afaq-Ims.com

Welcome to AFAQ Health Education Platform

Important links



@AfaqLms

AFAQ Platform

www.new.afaq-lms.com

For an easy and successful learning experience, here is the introductory guide for the platform user.

Index:

- □ <u>Creating an account</u>
- □ <u>signing in</u>
- Browsing courses
- Registering for a course
- Payment methods
- □ <u>Attending the course via the platform</u>
- Downloading the certificate of attendance
- Contacting the support team

This Manual is interactive

Click on the item you wish to view

Creating an account

(Registration)



ON DEMAND RECORDED COURSES

From A Wide Range Of Courses You Can Now Learn At Your Own Pace

Recorded Courses

Anytime Available On Afaq Platform





EVENTS

Login

Register

0



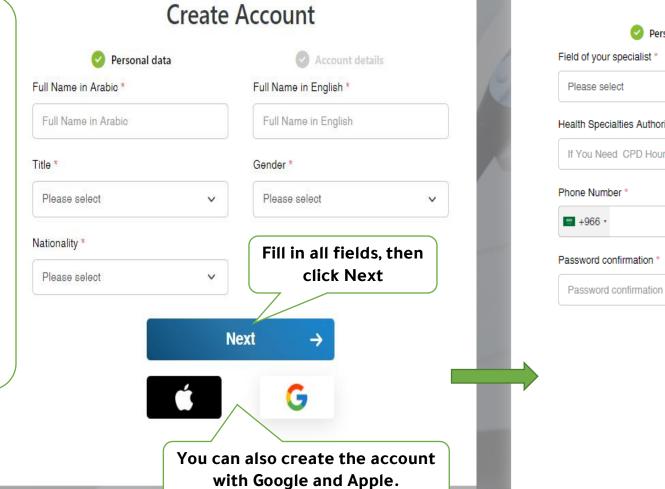




Registration Page



Be sure to enter all the required information correctly (The user is responsible for ensuring that the information entered is accurate)





Create Account

Email *

Email

Personal data

Account details

Field of your specialist *

Health Specialties Authority No If You Need CPD Hour You Must Enter SCFHS

Password * Password

→

After filling in the information and reading the terms and conditions carefully, click Create Account

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Accept Terms and Privacy Stat

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Create Account

G You will receive a message on the Alread entered email, click on the attached

link to activate the account

Signing in



Homepage

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HYBRID



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Login

If you have an account, log in directly click here

Quick Access categories

Home Courses & Activities About AFAQ Contact us



ter your en passwoi			
	Email Address or Username		
×	Username		
	Password		
	Remember Me	Forgot your password?	If you forgot your password, click here
	Login	÷	

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عربي

Login

Register



عربي Q Login





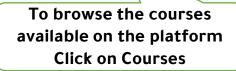
Send Password Reset Link

Enter your e-mail, and then click on "Send password reset link".

- If the entered email was registered on the platform, you will receive a message with an attached link, and by clicking on it, a page for entering a new password will open.
- If the entered email is not registered on the platform, a message will appear explaining this. In such case, please send a message to the technical support team through the Contact Us page.

Browsing Courses





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Homepage

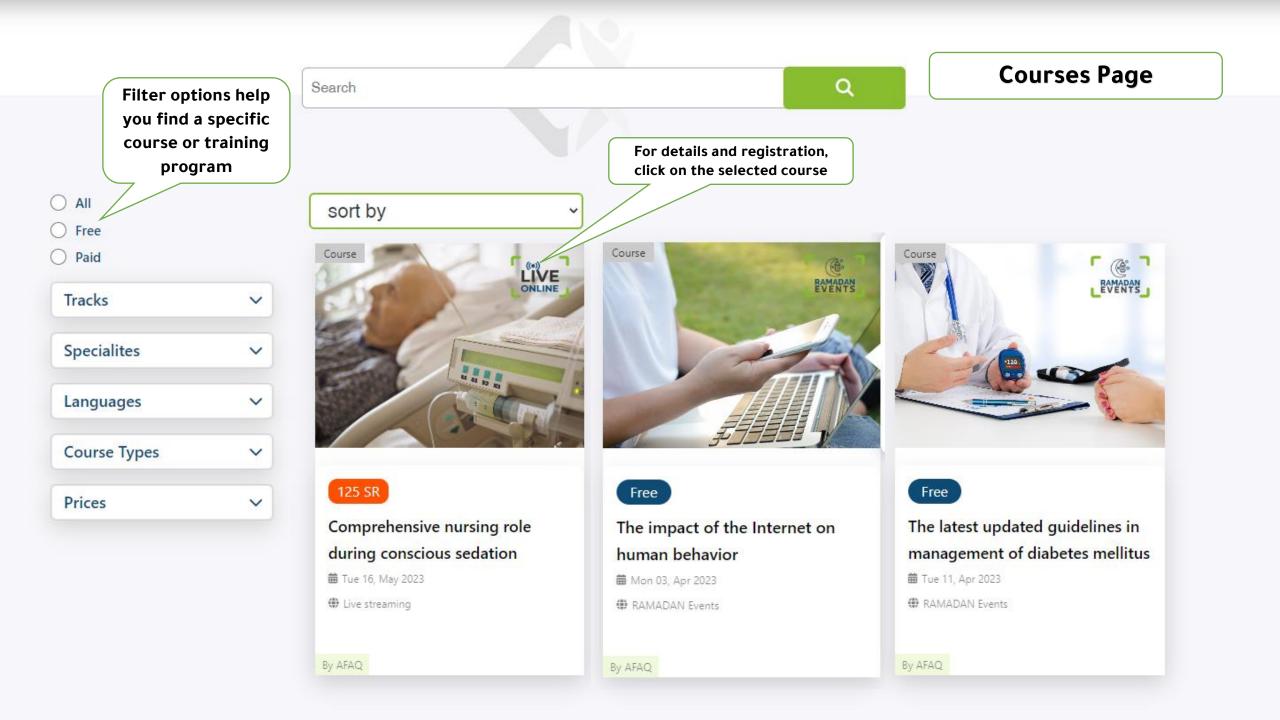
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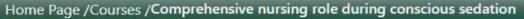
Login

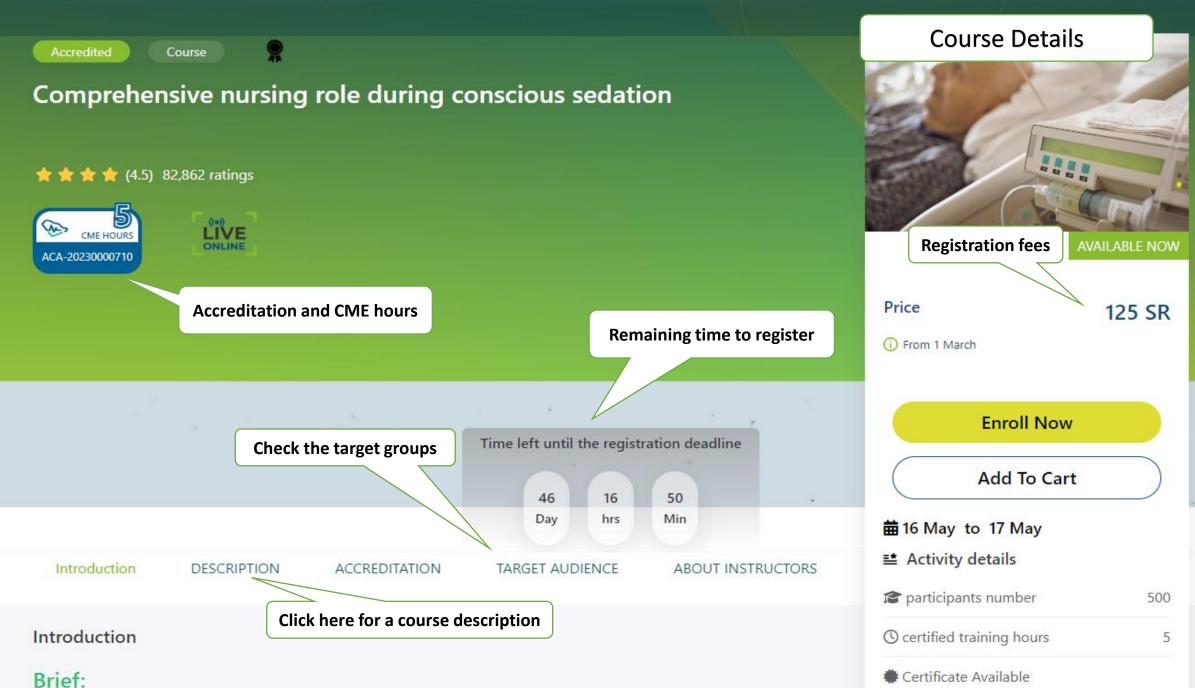
Quick Access categories



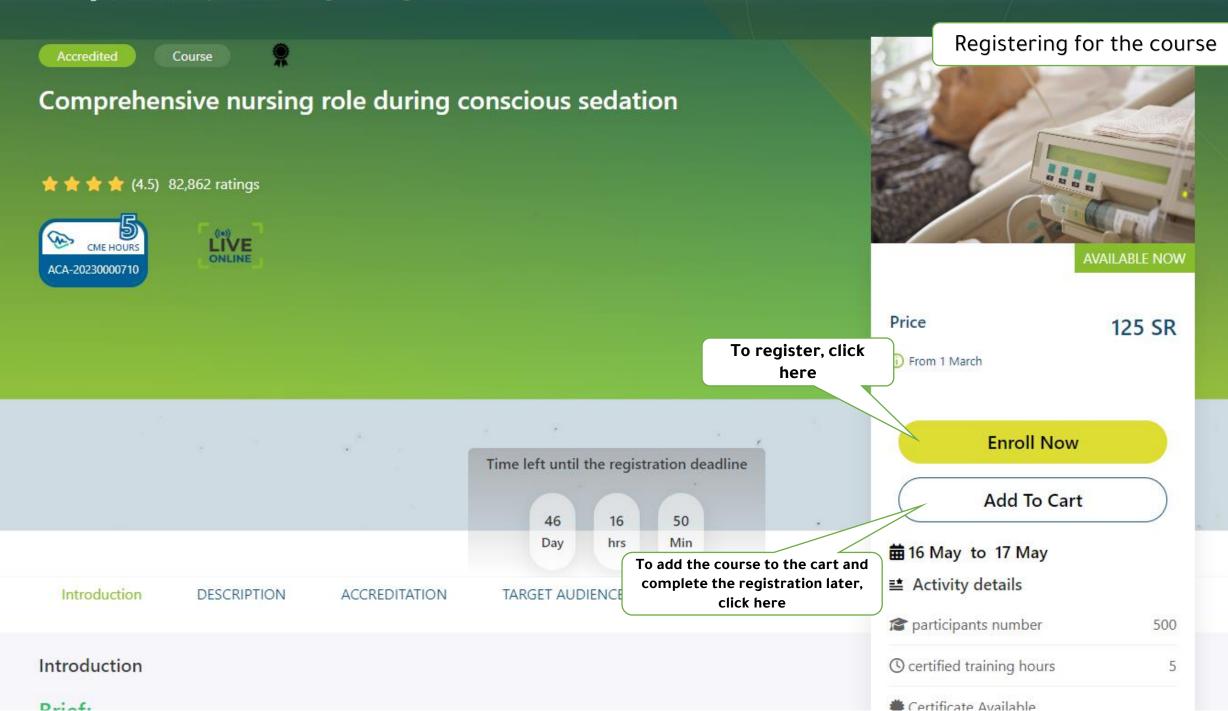


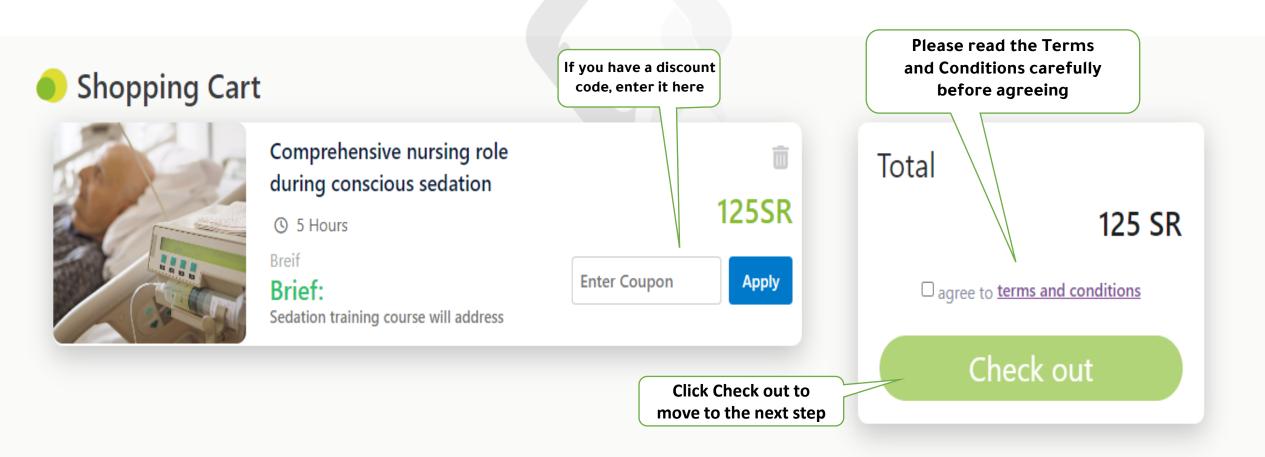




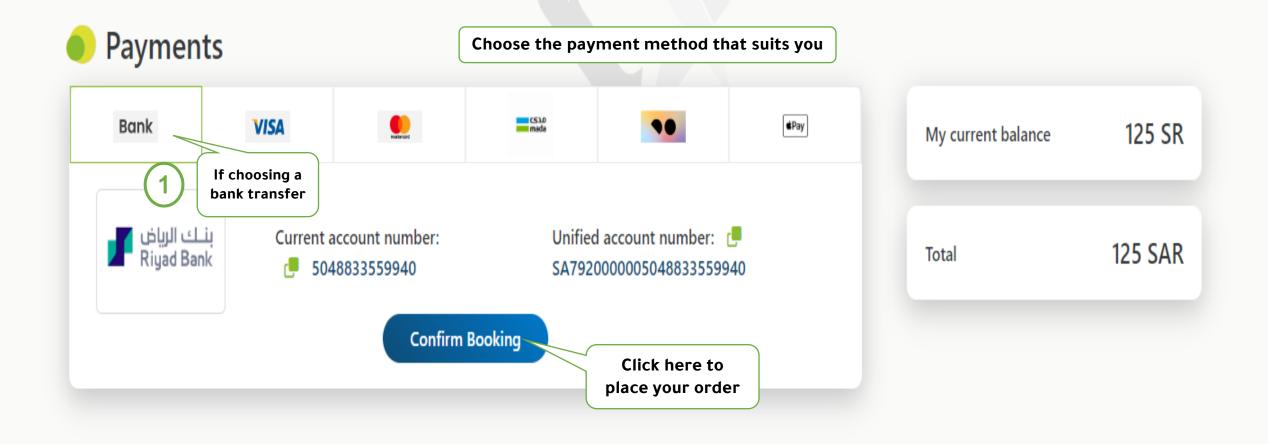


Registering for a Course





Payment methods



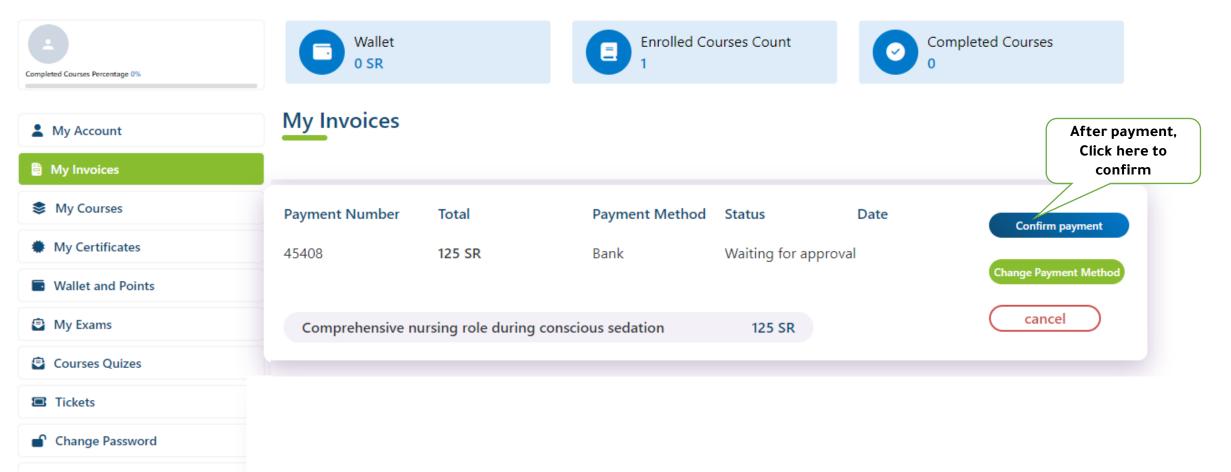
Ensure that the process is completed within 48 hours

booking will be cancelled if payment is not made within 24 hours

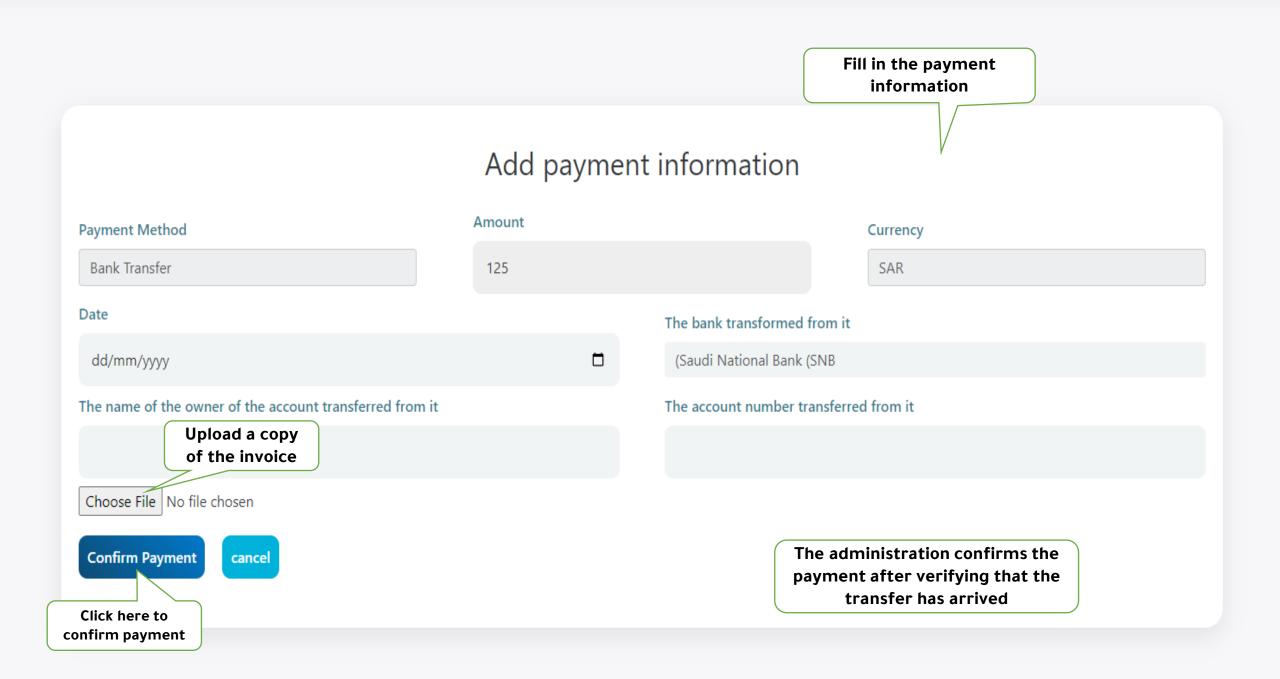


Current account number:: 5048833559940

Unified account number:: SA792000005048833559940



[+ Logout



Home Courses & Activities About AFAQ Contact us



ON DEMAND RECORDED COURSES

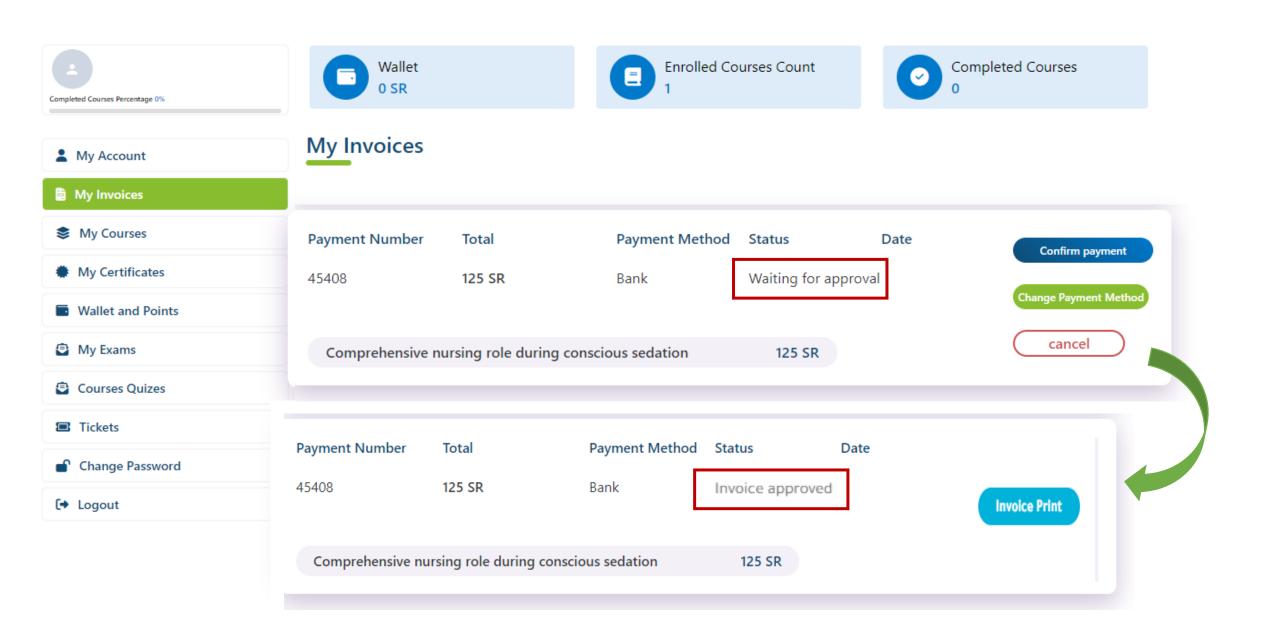
From A Wide Range Of Courses You Can Now Learn At Your Own Pace

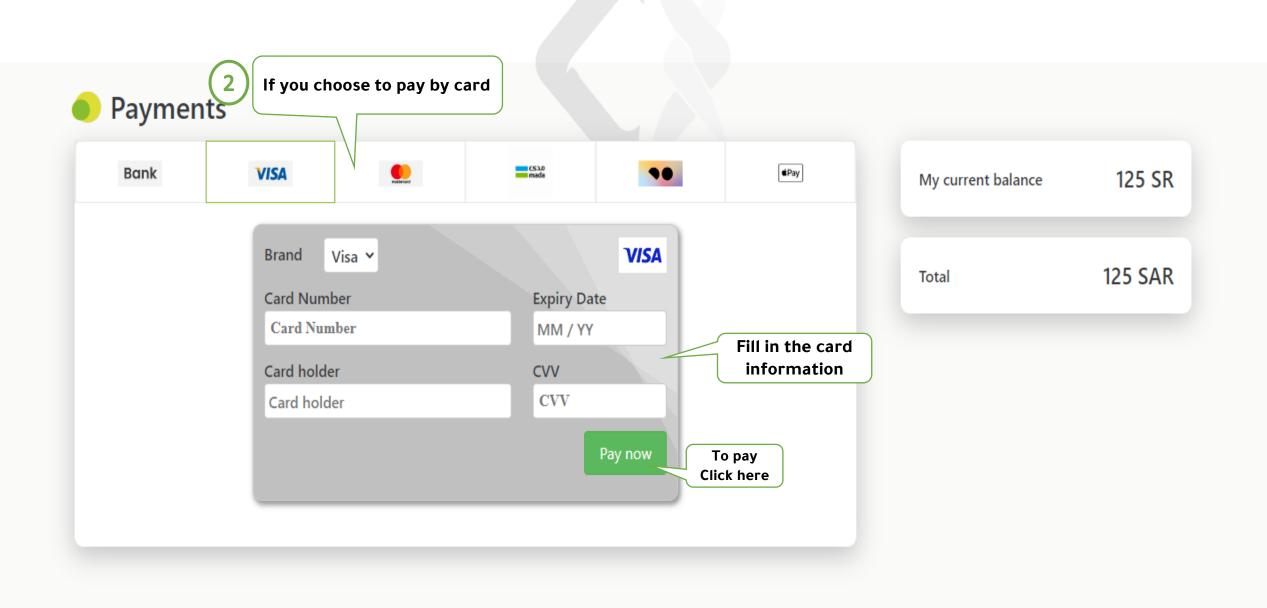
Recorded Courses

Anytime Available On Afaq Platform









Payment Page

Cancel VISA مدى You will receive a verification code on mada SECURE the mobile phone number approved in Verify By Phone the entered bank account. We have sent you a text message with a code to your registered mobile number. Enter the verification code to complete the payment Verification code CONFIRM **Click here to** confirm RESEND CODE Learn more about authentication Need some help ? +

Attending the course via the platform

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After payment is confirmed by the platform administration, you can access the courses you registered for by clicking on Profile and then My Courses

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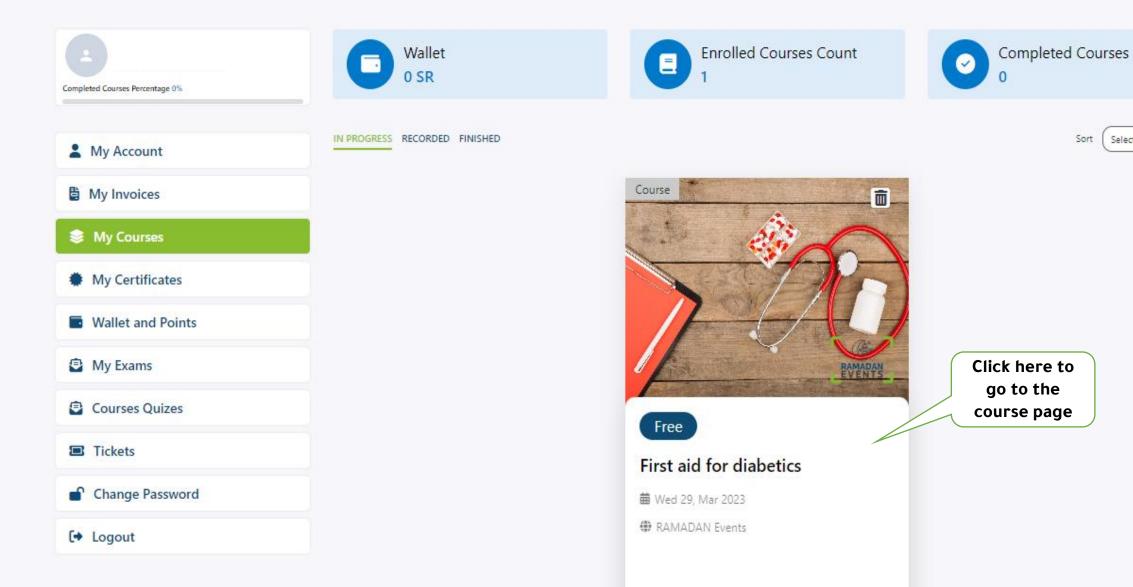
Duaa Mohammed Alm...

Profile
 My Courses
 My Exams

My Invoices

Messages

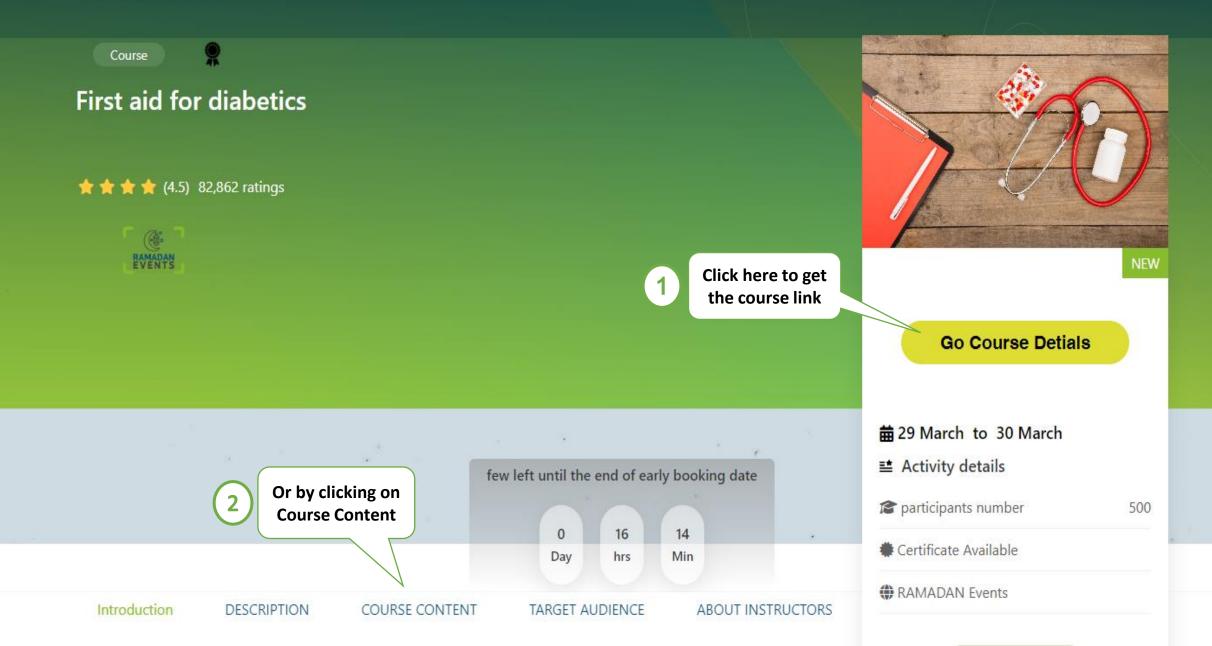
〔 → Logout



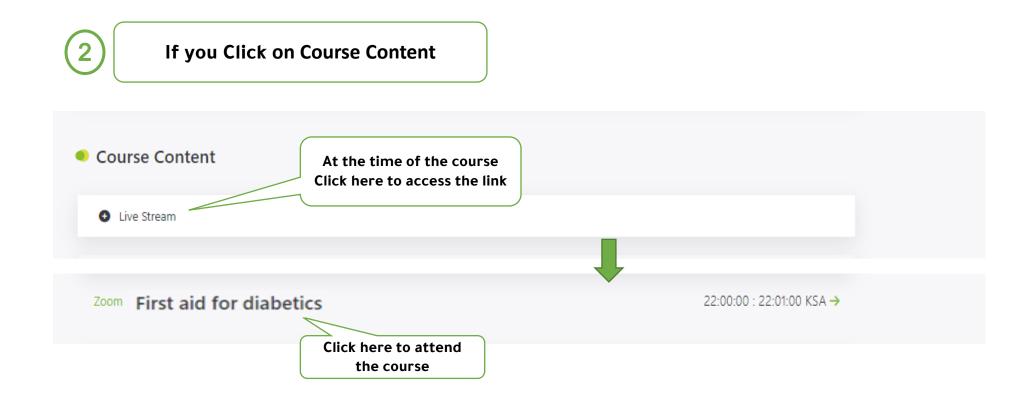
Sort Select

×

Home Page /Courses /First aid for diabetics



1 If you click Go to C	ourse Details		
First aid for diabetics			
Completion Percentage %			
0 Day 09 hrs 06 Min 15 second	22:00:00-22:01:00 KSA	LIVE STREAM	↑
		First aid for diabetics	
Previous		Next Click here to attend	٦
First aid for diabetics		the course	J



Downloading the Certificate of Attendance

Home Courses & Activities About AFAQ Contact us



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The certificate appears automatically on the day after the activity if you:

- **1-** Complete 75% of the duration of the activity.
- **2-** Solve the test or fill out the assessment questionnaire, if any.

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To get the

certificate,

Click on Profile

Duaa Mohammed Alm..

Profile
 My Courses
 My Exams

My Invoices

Messages

[→ Logout

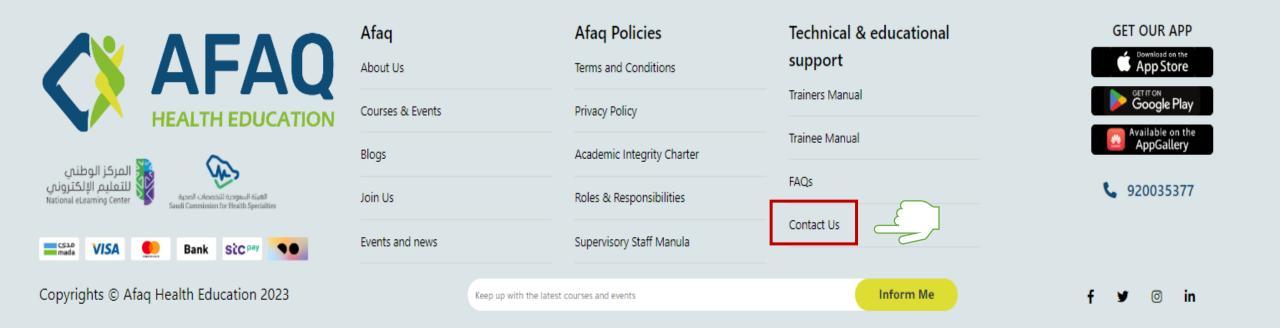
My Account								
 My Invoices My Courses My Certificates Walk and Points My e ps 	Duaa Mohammed Almasri Tayan Personal Information Date Of Birth • dd/mm/yyyy		Professional field * Pharmacists and Pharmacy Technicians	Specializ	itzation nical Pharmacy			
Then click My certificates	Scientific Degree *		Degree Specialization • Degree Specialization	Health S	Specialties Authority No			
	Job Information	Job title *	Country * Saudi Arabia		Duas Mohammed Almasti Tayan Completed Cau	Wallet 0 SR	Enrolled Courses Count	Completed Courses
			Save		 My Account My Invoices My Courses My Certificates Wallet and Points My Exams Courses Quizes Tickets Change Password Logout 	My Certificates Image: Control of the state	c	Click Show ertificate to w and print it

Contacting the Support Team

Contact the support team if you encounter any problem while using the platform



The option to contact us appears at the top of the home page and in the footer of the platform, as shown:



Contact us Page

- Fill in the required information.
- Write the problem clearly and briefly.

The message will be answered directly by the technical support team and they will communicate with the user to solve the problem. In the event of a problem that hinders the educational process, please contact directly at the number: 920035377

Contact Information:

Riyadh 12511 - 3158 Kingdom of Saudi Arabia	Support@afaq.com	\$ 920035377		
Personal Info				
Name	Email		Phone number	
Name	Email		+966 -	
Your message				
Your message				
Send				

The Potential for Improvement is Endless

Learn more about our services by contacting us:

- Kingom of Saudi Arabia Riyadh
 marketing@afaq-lms.com
- 🜐 www.afaq-lms.com
- 920035377

